

Humana Spending Account Card



Humana Spending Account Card

Help with groceries, rent, utilities and more in the convenience of one card.



Scan the code to learn more

Humana®

What's new for 2024

Exciting spending card updates to share with members



Now on all DSNPs, Healthy Options allowance balances roll over from month to month. Other plans will vary.



Members on the Humana USAA Honor Plans now use the Humana Spending Account Card.



Get to know the Humana Spending Account Card

Healthy Options	Over-the-Counter (OTC)	Flex
Monthly: \$25-\$325*	Monthly: \$15-\$75 Quarterly: \$50-\$250	Annually \$250-\$1,000
• Groceries • Personal care • OTC & healthcare items • Home supplies • Rent & mortgage • Household essentials • Pet supplies • Pest control services • Non-medical transportation costs	• Vitamins and minerals • Digestive health • Personal-care products • Allergy, cold and flu • Pain relief • First aid	Use toward the plan's covered dental, vision or hearing services, such as: • Dental care • Glasses or contacts • Hearing aids

* Plans in Puerto Rico range from \$20-\$265 monthly

Humana Spending Account Card

Spending card activation and usage

Exciting spending card updates to share with members



Activating the card: We know different members prefer different technologies. That's why we've made it easy for members to activate their Spending Account Card in any of the following:

- Mobile App: Search for HealthyBenefits+ in the Apple App Store® or Google Play®.
- Online: Visit HealthyBenefitsPlus.com/Humana.
- Phone: Call 1-855-256-4620.



Mobile app usage: In addition to card activation, members can also use the Healthy Benefits+ mobile app to check their balance, access their digital card and search for participating retailers for Healthy Options and OTC in their area. Here's how to get started:

- Download the app in the Apple App Store® or Google Play®.
- Log in with existing username and password or register if they are a new user.



Managing spending card allowances:

- Depending on the plan and location, balances may roll over. If not, balances will reset on the first of the month or the first day of each quarter. However, the Flex allowance is an annual allowance and it expires at the end of the plan year or upon plan termination.
- Members can use the "Quick Balance Check" feature on their Healthy Benefits+ mobile app or online to see if their balances roll over.

Getting help with the card

For questions about the Humana Spending Account Card, download the **Healthy Benefits+ mobile app** available on the Apple App Store® or Google Play®. Members can also visit HealthyBenefitsPlus.com/Humana or call 855-396-0691 (TTY: 711) anytime.

Members can check their card balance through multiple ways: using their **Healthy Benefits+ mobile app**, visiting the Quick Balance Check page at HealthyBenefitsPlus.com/Humana, or by calling 855-396-0691 (Humana National) or 866-757-1949 (Humana Puerto Rico) toll free.

If the card is lost, stolen or damaged, members can request a new card through the **Healthy Benefits+ mobile app**, or by calling one of the following toll free numbers: 855-396-0691 (Humana National), 866-757-1949 (Humana Puerto Rico).

Members can use the Store Finder tool online or via the **Healthy Benefits+ mobile app** to locate participating retailers for Healthy Options and OTC in their area where the Humana Spending Account Card can be used.

